

West Ham United FC

Theme	Key words
Getting the best from tutors and staff.	Accreditation Staff development
<p>Mentors are recruited from the older years in secondary schools, from local further education colleges, from local businesses via adverts in local newspapers and through links with schools and businesses. Voluntary mentors attend for at least one evening per week and to commit to a 10 week period (one school term).</p> <p>The role of the mentor is to work with individual or small groups of pupils assisting them with their learning and providing support. It is important that mentors provide a positive role model to the pupils attending the Centre.</p> <p>Although not paid for the work they undertake, Mentors gain an OCN Level 3 accreditation in Introduction to Mentoring. To achieve OCN level 3 mentors must:</p> <ol style="list-style-type: none">1. Complete a portfolio of evidence of their learning process as a mentor.2. Complete a portfolio of evidence and complete various tasks both during and outside the sessions.3. Keep a weekly diary and analyse their own learning.4. Attend set training sessions.	
Theme	Key words
Developing a programme	Personalisation Target Setting
<p>The programmes on offer at the West Ham United Learning Zone seek to make every young person's learning experience stretching, creative, fun and successful. Activities are tailored to the individual need, interest and aptitude of the student. Care is taken by our learning mentors to shape teaching to suit different learning styles and to nurture the unique talents of every pupil. The high ratio of adults to young people ensures rapid progress through the development of confidence-boosting relationships. Students are encouraged to self-evaluate and also agree their own learning targets, giving them control to move their own learning forward with the necessary support. Pupils also complete an attitudinal survey to highlight their feelings about school and self (PASS). A profile for each child is generated and results are fed back to teachers. Impact on attitudes is evaluated at the end of the course.</p>	